

SACWIS Overview of Person Level Relationships/Genogram Initiative
Monday October 2, 2017
Questions and Answers

If your Agency has questions pertaining to the Person Level Relationships functionality in SACWIS, please feel free to contact:

SACWIS Helpdesk SACWIS_HELP_DESK@jfs.Ohio.gov 1-800-686-1580

Home Screen Overview:

Question: Was there consideration to having the names by first and then last name instead of last name, first name?

Answer: This was discussed and the final decision from the Joint Application and Design (JAD) sessions was to have last name first.

Question: If persons are not related, is there a default for the “person not related”?

Answer: There is no default. The relationship field will be empty. The relationship values “Relative” and “Non-Relative” have been added.

Question: Will the download image of the Genogram generate a .pdf or .gif file we can share?

Answer: The Genogram can be saved to your desktop as a .pdf.

Question: Will the genogram image indicate the relationship?

Answer: Yes. The relationships are represented by shapes and connecting lines. There is legend included with the Genogram to discern the relationships.

Question: Will the Genogram person spotlight information print when “download as an image” is selected?

Answer: No. The spotlight is not included.

Question: In regards to intakes, will the secondary relationship display as it does now?

Answer: The intake will display the primary relationship as it does now, as the system currently has no provision for secondary relationships. Additionally, if relationships are recorded for participants prior to the person search being completed, those relationships will be available to reconcile to the person record from the intake participant once the person ID has been linked. (Primary and secondary

SACWIS Overview of Person Level Relationships/Genogram Initiative
Monday October 2, 2017
Questions and Answers

participant roles are not affected by the changes to the relationship functionality and will continue to display as they currently do.)

Question: Will it capture the Genogram image history? For example, a Genogram with family members in 2016 versus the current year?

Answer: The Genogram cannot be stored in SACWIS, at this time. You can save the Genogram to a separate file.

Question: Will Associated Persons be included in the Genogram?

Answer: Yes. When accessing Relationships from within a case, Related Associated Persons may be displayed in the Genogram as long as the filter is set to include them. In the Member Status drop-down, select "All Members (or Adoption Members) and Related Associated Persons" to include those Associated Persons with an intra-familial association to the family. For example, Parent, Relative, Grandparent, or Babysitter will display, but OWF Caseworker, GAL, and Magistrate will not.

Question: Will it continue to add all relationships to the Genogram no matter how many you add to the relationship grid?

Answer: The Genogram can include up to 2 generations (or levels) above or below the person. The more relationships a person has, the more complicated the Genogram.

Question: Will there be a way to note if/when a person's biological sex does not match the sex they identify with?

Will there be a SOGIE (Sexual Orientation Gender Identity Expression) identifier?

Answer: There is no indicator on the genogram. The need for a future enhancement to capture gender identity/transgender has been identified. Additionally, plans are underway to add a Sexual Orientation field to Person Demographics, according to federal requirements for AFCARS.

Question: Have you allowed for the system to show both as wife or husband, as in same sex marriage?

Answer: Yes. SACWIS will allow this.

Question: Will the legend print when you print the Genogram?

Answer: Not at this time. This can be considered for future enhancement.

Question: Is this being recorded so if the presentation was missed - it can be viewed at a later date?

Answer: Yes. The recording will be made available along with a Knowledge Base Article (KBA) on the SACWIS Knowledge Base.

Question: When we create an adoption case, will the relationships follow?

Answer: Yes, the relationships follow the person.

Question: Does the system account for relationships already in SACWIS? In other words, will it pull what is already entered and create a Genogram from the already existing relationships?

Answer: Yes, all existing relationships will be converted. Data conversion for this effort will include looking across the system in the following order: 1) Open/Active Provider 2) Open Case Member 3) All others. In general, conversion will select the most recently modified relationship for retention.

Question: Will a deceased Case Member pull into the Genogram? Or are they not pulled in due to not being an active Case Member?

Answer: Yes. The legend depicts representation of a deceased person. In the Case context, the filter at the top of the page may be set to include All Members, both active and inactive, if desired.

Question: With the limited editing in the person profile, how does that impact documenting/correcting relationships in the screening process?

Answer: In the Intake, you will be able to search and pull in participants as you do now and automatically retrieve existing relationships. Any relationships in SACWIS attached to a participant will pull forward. If the information given at the time of Intake is more up-to-date, the relationships can be edited. However, editing of the relationship between active members of an open case is limited to those with assignment to the case, unless the current relationship is Unknown or blank. Editing of relationships between active members or the same open provider is limited to those assigned to the provider record.

Question: When there are linked cases (with 2 different case ID numbers) and updates are made to one, will they appear on the other?

Answer: Yes. Relationships will now be stored on the person rather than the case. Therefore, the relationship between two persons will be consistent across cases.

Question: Should we document who the GAL is?

Answer: SACWIS does not require that the GAL be added to the Associated Persons, but this documentation is recommended so the information is easily accessible to the worker.

Question: Would it be possible in the future on the Genogram to replace the year of birth or age to the actual relationship which may be clearer for some individuals?

Answer: SACWIS genograms follow the standard format and legend based on materials from the Ohio Child Welfare Training Program.

Question: How should we handle Alleged Father?

Answer: There is a relationship available for Alleged Father.

Question: Are substitute care providers pulled into the Genogram (there is a code for Foster Child)? If not now, is there a plan to include them?

Answer: Foster relationships can be recorded. Foster relationship representations are included on the Genogram legend. It does depend on the context in which the Genogram is accessed as to what relationships display. Accessing from case, Case Members and Associated Persons will display. Accessing from person, all relationships for that person display, which would include foster.

Question: How does the Alleged Father look on the Genogram?

Answer: An Alleged Father currently displays the same as a Biological Father. The SACWIS team will look at ways to improve this functionality, particularly the rendering when there are multiple Alleged Fathers.

Question: Is there some way on the Genogram to denote the Case Reference Person (CRP)?

Answer: From the case, the highlighted person is the CRP, by default. SACWIS will consider a future enhancement to include the case (CRP) name and ID on the Genogram.

SACWIS Overview of Person Level Relationships/Genogram Initiative
Monday October 2, 2017
Questions and Answers

Question: If a sibling has been adopted previously, will that sibling follow a new child into their adoption case?

Answer: That will depend on whether a relationship between these siblings has been established in the system.

Question: If there is a John Doe at the time of the adoption case creation and a verified father is located later, there will be no way to update this?

Also, you said we couldn't edit the Biological Father/Mother after the adoption case was created. What about the scenario where the father is still alleged, pending DNA testing?

Answer: A Person ID for the Biological Father is needed to create an adoption case. If the father was later identified, the name on the Person record should be updated. If the Biological Father is found to have a duplicate Person record in SACWIS, then a Person Merge can be completed.

Question: What about when one John Doe person number is used on various unrelated cases?

Answer: The same "Unknown/ John Doe" Person record should not be used for multiple unrelated cases or intakes. Create a person specific to what you are doing. A record for the Biological Father is needed in the adoption case for the child.

Question: Is there an adoptive sibling option?

Answer: Yes. Adoptive Sibling is a relationship value.

Question: Is the relationship type of Unknown still going to be available?

Answer: Yes. It is still available. Additionally, even if a case is open, case member relationships with Unknown or missing values are editable.